

Wisconsin Medicaid update

department of health and family services

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To:
HMOs and Other
Managed Care
Programs

Child Care Coordination Guidelines and Performance Standards given

Prenatal/Child Care
Coordination
Providers in
Milwaukee County

The document entitled “Guidelines and Performance Measurements for the Wisconsin Medicaid Child Care Coordination Benefit” is attached. These policies are effective immediately. This document provides detailed information about operational standards and performance measurements that are used by Wisconsin Medicaid to monitor administration of the child care coordination (CCC) benefit.

applies to PNCC ongoing care coordination and monitoring (W7092). CCC ongoing care coordination and monitoring is covered only if there is a recipient or a collateral contact during the month. Refer to page Z2-004 of Part Z for the definition of “collateral contact.” Please make a note of this policy clarification in your PNCC handbook.

The Wisconsin Medicaid Update is the first source for provider information including Medicaid policy and billing information.

Wisconsin Medicaid is administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For provider questions, call the Medicaid fiscal agent at (800) 947-9627 or (608) 221-9883 or visit our web site at: www.dhs.state.wi.us/m Medicaid.

These guidelines and performance standards include information about the following:

- CCC Program Administration.
- Family Questionnaire Administration.
- Care Plan Development.
- Ongoing CCC and Monitoring.

If you have any questions, please contact Provider Services at (800) 947-9627 or (608) 221-9883.

Keep these guidelines with Part Z, the Wisconsin Medicaid Prenatal Care Coordination (PNCC) handbook. Providers of CCC services are to use these guidelines in the same way PNCC providers use Appendix 6 of Part Z.

Policy Clarification

CCC providers have asked for clarification about Medicaid coverage of ongoing child care coordination and monitoring (W7097). This policy is found on page Z2-004 of Part Z, the PNCC handbook: “Ongoing care coordination and monitoring is covered only if there is a recipient contact during the month.” This policy